

FIG. 1

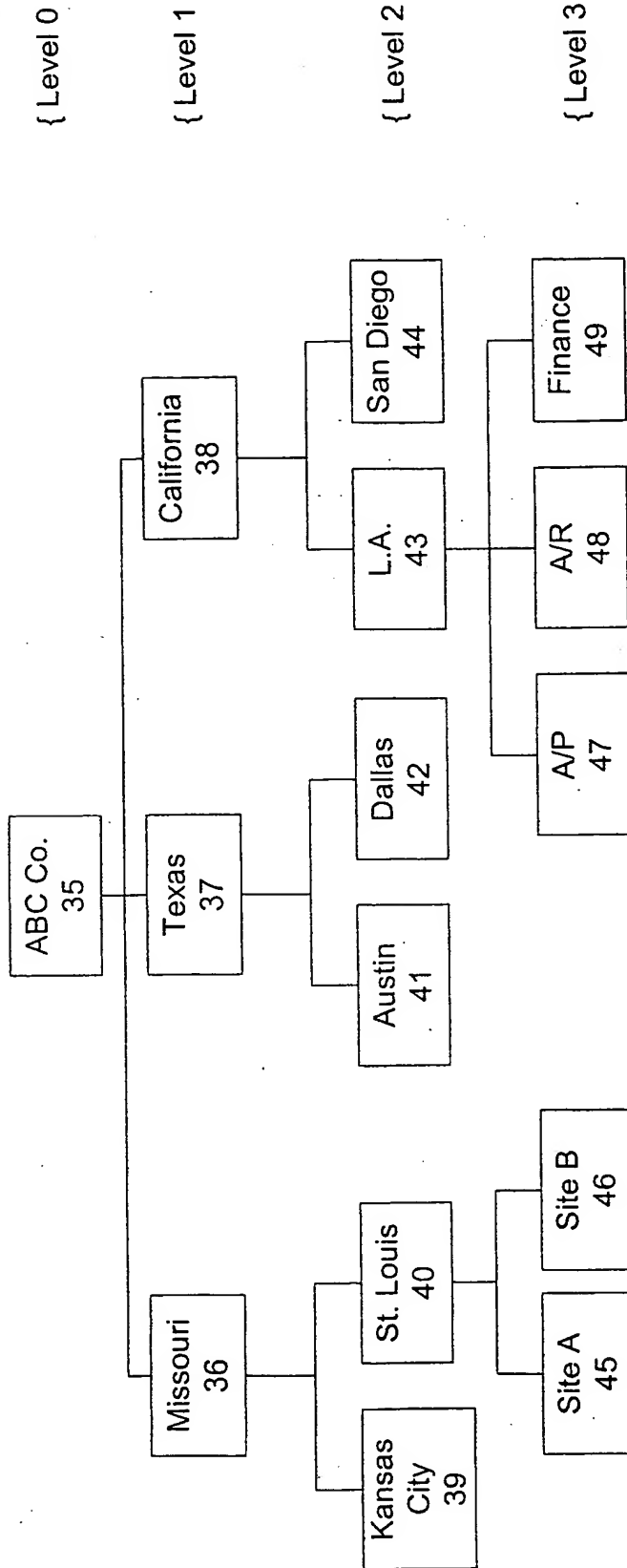
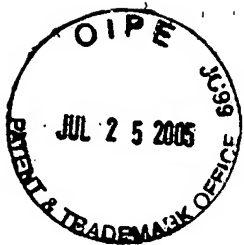


FIG. 2



50

BILLING ANALYSIS

ELECTRONIC BILLING ANALYSIS TOOL

51 52 53

HOME REPORTS ADMINISTRATION

WELCOME TO
eBAT
CATHERINE HARRIS-
LA COUNTY

YOU LAST LOGGED IN ON
NOV 21, 2001.

MESSAGES FOR CATHERINE HARRIS
• NO MESSAGES

LA COUNTY MESSAGES
• NO MESSAGES

eBAT SYSTEM MESSAGE
• NO MESSAGES

SBC | SOUTHWESTERN BELL | PACIFIC BELL | SNET | NEVADA BELL | AMERITECH

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PRIVACY POLICY

HELP LOGOUT

FIG. 3



Application No. 10/038,658
Applicant: Bonnie S. CLARK et al.
Title: METHOD AND SYSTEM FOR PRESENTING BILLING INFORMATION ACCORDING TO A CUSTOMER-DEFINED HIERARCHAL STRUCTURE
Responsive to Official Communication dated: June 6, 2005
REPLACEMENT SHEET

Confirmation No. 8996
Attorney Docket No. P21506

60

BILLING ANALYSIS

ADMINISTRATION

515253
HOMEREPORTSADMINISTRATION

USERSHIERARCHYPASSWORD

61
CHANGE PASSWORD
CHANGE YOUR PASSWORD USED TO LOG IN.

62
USER ADMINISTRATION
ADD AND MAINTAIN USERS, ESTABLISH PASSWORDS AND SET ACCESS PERMISSIONS.

63
HIERARCHY ADMINISTRATION
MAINTAIN VIEWS, ADDITIONS, CHANGES OR DELETIONS TO HIERARCHY INFORMATION.

64
TERMS AND CONDITIONS

65
UNDERSTANDING YOUR BILL

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HELP

LOGOUT

FIG. 4

70

BILLING ANALYSIS

HIERARCHY ADMINISTRATION

51 HOME 52 REPORTS 53 ADMINISTRATION

USERS HIERARCHY PASSWORD

THE HIERARCHY WAS LAST CHECKED OUT BY CH1837 (CATHERINE HARRIS) ON 77
NOVEMBER 21, 2001 AT 2:34 PM.

HIERARCHY FOR COUNTY OF LOS ANGELES

68 66 69 67 CHECK OUT HIERARCHY

FIND HIERARCHY FIND STATION 78

- SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.
- YOU MUST CHECK-OUT HIERARCHY BEFORE MAKING CHANGES.

71 HIERARCHY - DESCRIPTION 72 ACTIONS

FO00001 - COUNTY OF LOS ANGELES 73 74 VIEW DETAILS 75 VIEW STATIONS 76

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PRIVACY POLICY

FIG. 5

80

BILLING ANALYSIS

HIERARCHY ADMINISTRATION

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53

USERS
HIERARCHY
PASSWORD

THE HIERARCHY WAS LAST CHECKED OUT BY CH1837 (CATHERINE HARRIS) ON 77
 NOVEMBER 23, 2001 AT 6:04 PM.

HIERARCHY FOR COUNTY OF LOS ANGELES

68
66
69
67

FIND HIERARCHY
FIND STATION

CHECK OUT HIERARCHY
 78

- SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.
 - YOU MUST CHECK-OUT HIERARCHY BEFORE MAKING CHANGES.

71
HIERARCHY - DESCRIPTION

72
ACTIONS

| | |
|--|---|
| 73 <div style="border: 1px solid black; padding: 2px;"> FO00001 - COUNTY OF LOS ANGELES 74 </div> <div style="border: 1px solid black; padding: 2px;"> 00000 - DUMMY COUNT RECORD </div> <div style="border: 1px solid black; padding: 2px;"> FO14868 - SC-COMTON/COLLECTIONS CHARGE2 </div> <div style="border: 1px solid black; padding: 2px;"> FO15681 - LASD- SHERIFF DEPT </div> <div style="border: 1px solid black; padding: 2px;"> FO19050 - HUMAN RELATIONS COMMISSION </div> <div style="border: 1px solid black; padding: 2px;"> FO19350 - REGIONAL PLANNING COMMISSION </div> <div style="border: 1px solid black; padding: 2px;"> FO20600 - HEALTH SERVICES-JUVENILE COURT </div> <div style="border: 1px solid black; padding: 2px;"> FO24336 - DHS- INGLEWOOD HLTH DIST. </div> <div style="border: 1px solid black; padding: 2px;"> FO24336 - PUBHLTH-WEST HEALTH DIST. </div> | 75 <div style="border: 1px solid black; padding: 2px;"> VIEW DETAILS VIEW STATIONS 76 </div> <div style="border: 1px solid black; padding: 2px;"> VIEW DETAILS VIEW STATIONS </div> <div style="border: 1px solid black; padding: 2px;"> VIEW DETAILS VIEW STATIONS </div> <div style="border: 1px solid black; padding: 2px;"> VIEW DETAILS VIEW STATIONS </div> <div style="border: 1px solid black; padding: 2px;"> VIEW DETAILS VIEW STATIONS </div> <div style="border: 1px solid black; padding: 2px;"> VIEW DETAILS VIEW STATIONS </div> <div style="border: 1px solid black; padding: 2px;"> VIEW DETAILS VIEW STATIONS </div> <div style="border: 1px solid black; padding: 2px;"> VIEW DETAILS VIEW STATIONS </div> |
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PRIVACY POLICY

FIG. 6

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BILLING ANALYSIS

HIERARCHY ADMINISTRATION 51 52 53

THE HIERARCHY WAS LAST CHECKED OUT BY CH1837 (CATHERINE HARRIS) ON 77
 NOVEMBER 23, 2001 AT 6:04 PM.

HIERARCHY FOR COUNTY OF LOS ANGELES

68 66 69 67

78

- SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.
 - YOU MUST CHECK-OUT HIERARCHY BEFORE MAKING CHANGES.

| 71 HIERARCHY - DESCRIPTION | 72 ACTIONS |
|--|------------------------------------|
| FO00001 - COUNTY OF LOS ANGELES 74 | 75 VIEW DETAILS VIEW STATIONS 76 |
| FO15681 - LASD-SHERIFF DEPT | VIEW DETAILS VIEW STATIONS |
| FO15702 - LASD-LASD-EXECUTIVE OFFICE | VIEW DETAILS VIEW STATIONS |
| FO15703 - LASD-ADMINISTRATIVE VISION | VIEW DETAILS VIEW STATIONS |
| FO15710 - LASD-FIELD OPERATIONS III | VIEW DETAILS VIEW STATIONS |
| FO15715 - LASD-OFFICE OF THE SHERIFF | VIEW DETAILS VIEW STATIONS |
| FO15716 - LASD-OFFICE OF THE U/SHERIFF | VIEW DETAILS VIEW STATIONS |
| FO15717 - LASD-OFFICE OF THE A/SHERIFF | VIEW DETAILS VIEW STATIONS |
| FO15718 - LASD-RISK MANAGEMENT BUREAU | VIEW DETAILS VIEW STATIONS |

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FIG. 7

100

BILLING ANALYSIS

USER ADMINISTRATION

51 HOME 52 REPORTS 53 ADMINISTRATION

USERS HIERARCHY PASSWORD

78 CHECK OUT HIERARCHY

DETAIL FOR HIERARCHY FO00001 (COUNTY OF LOS ANGELES)

LAST UPDATED BY GR1291 ON NOV 15, 2001

101 *HIERARCHY NAME: FO00001

102 *HIERARCHY DESCRIPTION: COUNTY OF LOS ANGELES

103 *PARENT HIERARCHY: ROOT

*REQUIRED FIELDS.

← BACK

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PRIVACY POLICY

FIG. 8

110

BILLING ANALYSIS

HIERARCHY ADMINISTRATION

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HOME

REPORTS

ADMINISTRATION

USERS

HIERARCHY

PASSWORD

STATION NUMBERS FOR FO00001 (COUNTY OF LOS ANGELES)

CHECK OUT HIERARCHY

- SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.

- YOU MUST CHECK-OUT HIERARCHY BEFORE MAKING CHANGES.

69

67

FIND STATION

| 111 | 112 | | 113 | 114 | 115 |
|----------------|--------------------------------|---|-----|-------------|-----|
| STATION NUMBER | IDENTIFIER 1 | IDENTIFIER 2 | | ACTIONS | |
| 111111111111 | 123456789012345678901234567AAA | | | VIEW DETAIL | |
| 1122334455667 | | | | VIEW DETAIL | |
| 1212122121 | 12112 | 12112 | | VIEW DETAIL | |
| 123456711111 | | | | VIEW DETAIL | |
| 1234567897777 | 1221 | 1212 | | VIEW DETAIL | |
| 2136804457484 | | | | VIEW DETAIL | |
| 3142356261 | | | | VIEW DETAIL | |
| 3232219768423 | | ADMINISTRATION/FAX PRIV LN-ALLOW INTERNATIONAL CL | | VIEW DETAIL | |
| 3232220343493 | | | | VIEW DETAIL | |
| 66665555 | | | | VIEW DETAIL | |
| 888333555555 | HEREISMYTEST | | | VIEW DETAIL | |

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HELP

LOGOUT

PRIVACY POLICY

FIG. 9

120

BILLING ANALYSIS

HIERARCHY ADMINISTRATION

515253
HOME | REPORTS | ADMINISTRATION

USERS | HIERARCHY | PASSWORD

HIERARCHY FOR COUNTY OF LOS ANGELES

121 | CHECK IN HIERARCHY

HIERARCHY IS NOW CHECKED OUT. PLEASE CHECK-IN HIERARCHY WHEN FINISHED. 77

68666967
[] | FIND HIERARCHY | [] | FIND STATION

- SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.
- CHECK BOX(ES) NEXT TO HIERARCHY(S) AND THEN SELECT ACTION TO PERFORM.

7172
HIERARCHY - DESCRIPTION | ACTIONS

7374122123124125126
FO00001 - COUNTY OF LOS ANGELES | ADD | EDIT | VIEW STATIONS | MOVE | DELETE

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PRIVACY POLICY

FIG. 10

130

HIERARCHY FOR COUNTY OF LOS ANGELES

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CHECK IN HIERARCHY

FIND HIERARCHY

FIND STATION

- SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.
- CHECK BOX(ES) NEXT TO HIERARCHY(S) AND THEN SELECT ACTION TO PERFORM.

| 71 HIERARCHY - DESCRIPTION | 123 72 124 ACTIONS |
|---|--|
| FO00001 - COUNTY OF LOS ANGELES | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> 00000 - DUMMY COUNT RECORD | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO14868 - SC-COMTON/COLLECTIONS CHARGE2 | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO15681 - LASD- SHERIFF DEPT | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO19050 - HUMAN RELATIONS COMMISSION | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO19350 - REGIONAL PLANNING COMMISSION | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO20600 - OFFICE OF MANAGED CARE | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO24006 - DHS- INGLEWOOD HLTH DIST. | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO24336 - PUBHLTH-WEST HEALTH DIST. | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO25760 - PUBHLTH-CCS/CHDP | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO28300 - MUSEUM OF NATURAL HISTORY | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO28350 - MUSIC CENTER OPERATIONS | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO28357 - PETERSON AUTOMOTIVE MUSEUM | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO29129 - SUPCT-COUNTY COURTHOUSE | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO29163 - SUPCT-CRIMINAL COURTS BUILDING | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO29341 - SUPCT-SOUTHBAY COURTHOUSE | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO29410 - SC-PALMDALE COURT | ADD EDIT VIEW STATIONS MOVE DELETE |
| <input type="checkbox"/> FO41059 - BOS-CABLE-TV FRANCHISE | ADD EDIT VIEW STATIONS MOVE DELETE |

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125

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FIG. 11

140

BILLING ANALYSIS

USER ADMINISTRATION

51 52 53
HOME REPORTS ADMINISTRATION

USERS HIERARCHY PASSWORD

ADD ELEMENT UNDER HIERARCHY FO15681 (LASD-SHERIFF DEPT)

*HIERARCHY NAME: 141

*HIERARCHY DESCRIPTION: 142

*PARENT HIERARCHY: FO15681 - (LASD-SHERIFF DEPT) 143

*REQUIRED FIELDS.

144 145
SAVE HIERARCHY CANCEL

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FIG. 12

150

BILLING ANALYSIS

USER ADMINISTRATION

51HOME52REPORTS53ADMINISTRATION

USERSHIERARCHYPASSWORD

121CHECK IN HIERARCHY

DETAIL FOR HIERARCHY FO15681 (LASD-SHERIFF DEPT)

LAST UPDATED BY PK5934 ON OCT. 10,2001

*HIERARCHY NAME: FO15681141

*HIERARCHY DESCRIPTION: LASD-SHERIFF DEPT142

*PARENT HIERARCHY: FO00001-(COUNTY OF LOS ANGELES)143

*REQUIRED FIELDS.

144SAVE HIERARCHY151MOVE HIERARCHY152DELETE HIERARCHY145CANCEL

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HELPLOGOUT

FIG. 13

160

BILLING ANALYSIS

HIERARCHY ADMINISTRATION

51 HOME 52 REPORTS 53 ADMINISTRATION

USERS HIERARCHY PASSWORD

YOU HAVE SELECTED ELEMENTS / STATIONS TO MOVE. CANCEL MOVE

161 HIERARCHY DESTINATION NAME: MOVE HIERARCHY

HIERARCHY FOR COUNTY OF LOS ANGELES

121 CHECK IN HIERARCHY

-SELECT HIERARCHY NAME TO CONTINUE DRILLING INTO HIERARCHY.

| HIERARCHY - DESCRIPTION | ACTIONS |
|---------------------------------|-------------|
| FO00001 - COUNTY OF LOS ANGELES | DESTINATION |

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PRIVACY POLICY

FIG. 14

170

BILLING ANALYSIS

STANDARD REPORTS

51 52 53
HOME REPORTS ADMINISTRATION

STANDARD ISD

CLA DEPARTMENT CHARGEBACK REPORT

MONTHLY CHARGES REPORT

DIRECTORY ASSISTANCE REPORT

SERVICE CHARGES REPORT

TOTAL USAGE REPORT

ADDS AND CHANGES REPORT

OTHER CHARGES REPORT

TAXES AND SURCHARGES REPORT

PAYMENTS, CREDITS AND ADJUSTMENTS REPORT

CUSTOMER USERID PROFILE REPORT

STATION NUMBERS WITH NO USAGE REPORT

UNASSOCIATED STATION NUMBERS REPORT

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PRIVACY POLICY

FIG. 15

BILLING ANALYSIS

BILL AT A GLANCE
 SUMMARY REPORT
 1000000 - COMPANY ROOT

| REPORT COLUMN | HIDE | SORTING | FILTERING | FILTER VALUE |
|----------------------------------|--------------------------|---------|-----------|--------------|
| MONTHLY CHARGES | <input type="checkbox"/> | NONE ▼ | NONE | |
| TOTAL USAGE | <input type="checkbox"/> | NONE ▼ | NONE | |
| ADDS AND CHANGES | <input type="checkbox"/> | NONE ▼ | NONE | |
| OTHER CHARGES | <input type="checkbox"/> | NONE ▼ | NONE | |
| TAXES AND SURCHARGES | <input type="checkbox"/> | NONE ▼ | NONE | |
| ENTERPRISE NETWORK CHARGES | <input type="checkbox"/> | NONE ▼ | NONE | |
| PAYMENTS CREDITS AND ADJUSTMENTS | <input type="checkbox"/> | NONE ▼ | NONE | |
| TOTAL CHARGES | <input type="checkbox"/> | NONE ▼ | NONE | |

☐ APPLY CUSTOMIZATION

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FIG. 16

BILLING ANALYSIS

HIERARCHY PATH:
TOP OF REPORT -> 1000000 - COMPANY ROOT -> 1000002 - PRODUCTS

REPORT DATE: JUNE 26, 2001

GO TO PAGE:

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BILLING ANALYSIS

STANDARD REPORTS

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COMPANY ROOT(10000)

MONTHLY SERVICE CHARGES

SUMMARY REPORT

10000 - COMPANY ROOT

REPORT DATE: OCTOBER 2, 2001

231

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223

| BILL DATE | HIERARCHY NAME | TOTAL CHARGES |
|-----------|-----------------------|---------------|
| AUG 2000 | COMPANY ROOT(STN) 224 | \$0.00 |
| AUG 2000 | ACCOUNTING DEPT. 225 | \$16.76 |
| AUG 2000 | BILLING DEPT. 226 | \$422.47 |
| AUG 2000 | HR DEPT. 227 | \$38.46 |
| AUG 2000 | IT DEPT. 228 | \$350.50 |
| AUG 2000 | LEGAL DEPT. 229 | \$191.62 |
| AUG 2000 | MARKETING DEPT. 230 | \$100.56 |
| TOTAL: | | \$1,120.37 |

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 PRIVACY POLICY

LOGOUT

HELP

FIG. 18

COMPANY ROOT(10000)>IT DEPT.(14000)>DESKTOP SERVICES(14100) REPORT DATE: OCTOBER 2, 2001

MONTHLY SERVICE DETAIL REPORT

14100 - DESKTOP SERVICES(STN)

STATION NUMBER: 310-547-0282

SERVICE ADDRESS: 26607 S WESTERN AV LOMITA, CA

HOME | REPORTS | ADMINISTRATION

BILL MONTH: AUG - 2000

BILL DAY: ALL

| PROVIDER DESCRIPTION | USDC | ACTIVITY | DATE | RATE | QUANTITY | CHARGE |
|--|-------|----------|------|--------|----------|----------------|
| PB MEASURED RATE BUSINESS SVC WITH TOLL RESTRICTION | 1MBTS | 03-13-00 | | \$9.80 | 1.0 | \$9.80 |
| PB MULTILINE BUSINESS NO INTER EXCHANGE CARRIER CHARGE 9PCC4 | 9ZEU4 | 03-13-00 | | \$4.44 | 1.0 | \$4.44 |
| PB ACCESS FOR INTERSTATE CALLING MULTILINE BUSINESS | 9ZEU4 | 03-13-00 | | \$4.44 | 1.0 | \$4.44 |
| PB CONTRACTED DATES: | CDATE | 05-16-00 | | \$0.00 | 1.0 | \$0.00 |
| PB 900/976 BLOCKING | CL1 | 03-13-00 | | \$0.00 | 1.0 | \$0.00 |
| PB TEL NUMBER COMPLETE BLOCKING | CNMBK | 03-13-00 | | \$0.00 | 1.0 | \$0.00 |
| PB YOUR LISTING IS NOT PUBLISHED | NPU | 03-13-00 | | \$0.28 | 1.0 | \$0.28 |
| PB NUMBER PORTABILITY SVC CHARGE | NSR | 03-13-00 | | \$0.34 | 1.0 | \$0.34 |
| PB CONTRACT-USAGE DISCOUNT RATE | RTM | 05-16-00 | | \$0.00 | 1.0 | \$0.00 |
| PB TOLL BLOCKING | TRS | 03-13-00 | | \$1.90 | 1.0 | \$1.90 |
| SUBTOTAL: | | | | | | \$16.76 |

STATION NUMBER: 310-547-0597

SERVICE ADDRESS: 26607 S WESTERN AV LOMITA, CA

| PROVIDER DESCRIPTION | USDC | ACTIVITY | DATE | RATE | QUANTITY | CHARGE |
|--|-------|----------|------|--------|----------|--------|
| PB MEASURED RATE BUSINESS SVC WITH TOLL RESTRICTION | 1MBTS | 03-13-00 | | \$9.80 | 1.0 | \$9.80 |
| PB MULTILINE BUSINESS NO INTER EXCHANGE CARRIER CHARGE 9PCC4 | 9ZEU4 | 03-13-00 | | \$4.44 | 1.0 | \$4.44 |
| PB ACCESS FOR INTERSTATE CALLING MULTILINE BUSINESS | 9ZEU4 | 03-13-00 | | \$4.44 | 1.0 | \$4.44 |

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FIG. 19

Confirmation No. 8996
 Attorney Docket No. P21506
 PAGE 2 OF 2
 CUSTOMER ID 0123456789
 BILL ID 000001
 BILLING DATE DEC 19, 2001

AUGUST- SUMMARY ONLY
 NO HIERARCHY

ANHEUSER BUSCH
 NADA MILLER
 SUITE 1300
 ONE BUSCH PLACE
 SAINT LOUIS, MO 63118-1300

| ACCOUNT SUMMARY | | 254 | 255 | OTHER | 256 | 257 | 258 |
|---------------------------|------------|----------|-----------|-------------|------------|-----|------------|
| | | MONTHLY | USAGE | CHARGES | TAXES AND | | TOTAL |
| | | CHARGES | | AND CREDITS | SURCHARGES | | |
| ANHEUSER BUSCH | | | | | | | |
| 314 230-3000 | SBCASI | | | 7,892.50 | | | 7,892.50 |
| 314 230-4040 | CINGULAR | | | 1,127.50 | | | 1,127.50 |
| 314 231-5000 | SWBELL LD | | | 4,291.65 | | | 4,291.65 |
| 314 235-1234 | SWBELL LD | | | 3,289.00 | | | 3,289.00 |
| 314 235-1234 | SWBELL TEL | 50.00 | 350.00 | 1,000.00 | 140.00 | | 1,540.00 |
| 314 235-1237 | SWBELL LD | | | 3,784.00 | | | 3,784.00 |
| 314 235-1237 | SWBELL TEL | 50.00 | 275.00 | 1,035.00 | 136.00 | | 1,496.00 |
| 314 235-4500 | SWBELL LD | | | 3,344.00 | | | 3,344.00 |
| 314 235-4500 | SWBELL TEL | 50.00 | 200.00 | 1,125.00 | 137.50 | | 1,512.50 |
| 314 235-5000 | SWBELL TEL | 50.00 | 800.00 | 1,450.00 | 230.00 | | 2,530.00 |
| 314 235-5478 | SWBELL LD | | | 484.00 | | | 484.00 |
| 314 235-5478 | SWBELL TEL | 50.00 | 80.00 | 1,075.00 | 120.50 | | 1,325.50 |
| 314 235-5479 | SWBELL LD | | | 4,455.00 | | | 4,455.00 |
| 314 235-5479 | SWBELL TEL | 50.00 | 250.00 | 1,000.00 | 130.00 | | 1,430.00 |
| 314 878-7273 | SWBELL LD | | | 594.00 | | | 594.00 |
| 314 878-7273 | SWBELL TEL | 50.00 | 150.00 | 1,075.00 | 127.50 | | 1,402.50 |
| 314 878-8799 | SWBELL LD | | | 528.00 | | | 528.00 |
| 314 878-8799 | SWBELL TEL | 50.00 | 300.00 | 1,035.00 | 138.50 | | 1,523.50 |
| 314 889-5621 | SWBELL LD | | | 1,199.00 | | | 1,199.00 |
| 314 889-5621 | SWBELL TEL | 50.00 | 850.00 | 1,335.00 | 223.50 | | 2,458.50 |
| 925 244-4250 | MCI | | | 2,821.50 | | | 2,821.50 |
| 925 244-4250 | PACBELL | 50.00 | 400.00 | 1,020.00 | 147.00 | | 1,617.00 |
| 925 244-5050 | MCI | | | 2,805.00 | | | 2,805.00 |
| 925 244-5050 | PACBELL | 50.00 | 300.00 | 1,075.00 | 142.50 | | 1,567.50 |
| 925 244-7100 | MCI | | | 4,933.50 | | | 4,933.50 |
| 925 244-7100 | PACBELL | 50.00 | 250.00 | 1,035.00 | 133.50 | | 1,468.50 |
| 925 277-4000 | MCI | | | 4,427.50 | | | 4,427.50 |
| 925 277-4000 | PACBELL | 50.00 | 200.00 | 1,000.00 | 125.00 | | 1,375.00 |
| 925 277-4025 | MCI | | | 3,382.50 | | | 3,382.50 |
| 925 277-4025 | PACBELL | 50.00 | 300.00 | 1,000.00 | 135.00 | | 1,485.00 |
| 925 277-5000 | MCI | | | 4,757.50 | | | 4,757.50 |
| 925 277-5000 | PACBELL | 50.00 | 435.00 | 1,125.00 | 161.00 | | 1,771.00 |
| 925 866-6000 | MCI | | | 4,966.50 | | | 4,966.50 |
| 925 866-6000 | PACBELL | 50.00 | 575.00 | 1,000.00 | 162.50 | | 1,787.50 |
| 925 867-3002 | MCI | | | 3,360.50 | | | 3,360.50 |
| 925 867-3002 | PACBELL | 50.00 | 225.00 | 1,045.00 | 132.00 | | 1,452.00 |
| 925 867-5478 | MCI | | | 3,162.50 | | | 3,162.50 |
| 925 867-5478 | PACBELL | 50.00 | 100.00 | 1,000.00 | 115.00 | | 1,265.00 |
| 925 867-6250 | MCI | | | 4,097.50 | | | 4,097.50 |
| 925 867-6250 | PACBELL | 50.00 | 80.00 | 1,025.00 | 115.50 | | 1,270.50 |
| 9999999999999991 | SWBELL IS | | | 1,276.00 | | | 1,276.00 |
| 9999999999999991 | SWBELL TEL | 500.00 | 53,200.00 | 5,900.00 | 5960.00 | | 65,560.00 |
| TOTALS FOR ANHEUSER BUSCH | | 1,450.00 | 59,320.00 | 97,334.15 | 8,712.50 | | 166,816.65 |

FIG. 20

AUGUST- SUMMARY ONLY
WITH HIERARCHY

ANHEUSER BUSCH
NADA MILLER
SUITE 1300
ONE BUSCH PLACE
SAINT LOUIS, MO 63118-1300

PAGE 2 OF 2
CUSTOMER ID 0123456789
BILL ID 000001
BILLING DATE DEC 19, 2001

| ACCOUNT SUMMARY | | 261 | 254 | 255 | OTHER | 256 | 257 | 258 |
|-----------------|-----------------------------|-----------|---------|-----------|-------------|------------|-----|-----------|
| | | HIERARCHY | MONTHLY | USAGE | CHANGES | TAXES AND | | TOTAL |
| | | TOTAL | CHARGES | | AND CREDITS | SURCHARGES | | |
| 251 | ANHEUSER BUSCH | | | | | | | |
| 252 | MISSOURI | | | | | | | |
| 262 | 314 230-3000 SBCASI | | | | 7,892.50 | | | 7,892.50 |
| | 314 230-4040 CINGULAR | | | | 1,127.50 | | | 1,127.50 |
| | 314 231-5000 SWBELL LD | | | | 4,291.65 | | | 4,291.65 |
| | 314 231-5000 SWBELL TEL | | 50.00 | 800.00 | 1,450.00 | 230.00 | | 4,291.65 |
| | 9999999999999999 SWBELL IS | | | | 1,276.00 | | | 1,276.00 |
| | 9999999999999999 SWBELL TEL | | 500.00 | 53,200.00 | 5,900.00 | 5960.00 | | 65,560.00 |
| | ST. LOUIS — 264 | 30,365.50 | | | | | | |
| | BREWING — 266 | 25,509.00 | | | | | | |
| | SPECIALTY BEERS — 268 | 17,803.50 | | | | | | |
| | CROW — 270 | 10,109.00 | | | | | | |
| 280 | 314 235-1234 SWBELL LD | | | | 3,289.00 | | | 3,289.00 |
| | 314 235-1234 SWBELL TEL | | 50.00 | 350.00 | 1,000.00 | 140.00 | | 1,540.00 |
| | 314 235-1237 SWBELL LD | | | | 3,784.00 | | | 3,784.00 |
| | 314 235-1237 SWBELL TEL | | 50.00 | 275.00 | 1,035.00 | 136.00 | | 1,496.00 |
| | HOLDER — 271 | 7,694.50 | | | | | | |
| | 314 235-5478 SWBELL LD | | | | 484.00 | | | 484.00 |
| | 314 235-5478 SWBELL TEL | | 50.00 | 80.00 | 1,075.00 | 120.50 | | 1,325.50 |
| | 314 235-5479 SWBELL LD | | | | 4,455.00 | | | 4,455.00 |
| | 314 235-5479 SWBELL TEL | | 50.00 | 250.00 | 1,000.00 | 130.00 | | 1,430.00 |
| | REGULAR BEER — 269 | 7,705.50 | | | | | | |
| | SCHWARZ | 4,4048.00 | | | | | | |
| | 314 878-7273 SWBELL LD | | | | 594.00 | | | 594.00 |
| | 314 878-7273 SWBELL TEL | | 50.00 | 150.00 | 1,075.00 | 127.50 | | 1,402.50 |
| | 314 878-8799 SWBELL LD | | | | 528.00 | | | 528.00 |
| | 314 878-8799 SWBELL TEL | | 50.00 | 300.00 | 1,035.00 | 138.50 | | 1,523.50 |

FIG. 21-1

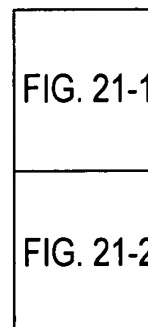


FIG. 21

| | | | | | |
|-------------------------|-----------|--------|----------|--------|----------|
| WASSER | 3,657.50 | | | | |
| 314 889-5621 SWBELL LD | | | 1,199.00 | | 1,199.00 |
| 314 889-5621 SWBELL TEL | 50.00 | 850.00 | 1,335.00 | 223.50 | 2,458.50 |
| DISTRIBUTION — 267 | 4,856.50 | | | | |
| 314 235-4500 SWBELL LD | | | 3,344.00 | | 3,344.00 |
| 314 235-4500 SWBELL TEL | 50.00 | 200.00 | 1,125.00 | 137.50 | 1,512.50 |
| CALIFORNIA — 263 | 53,773.50 | | | | |
| SAN RAMON — 265 | 53,773.50 | | | | |
| 925 867-3002 MCI | | | 3,360.50 | | 3,360.50 |
| 925 867-3002 PAC BELL | 50.00 | 225.00 | 1,045.00 | 132.00 | 1,452.00 |
| BREWING — 266 | 42,207.00 | | | | |
| SPECIALTY BEERS — 268 | 16,324.00 | | | | |
| 925 277-5000 MCI | | | 4,757.50 | | 4,757.50 |
| 925 277-5000 PAC BELL | 50.00 | 435.00 | 1,125.00 | 161.00 | 1,771.00 |
| KEMP — 272 | 9,795.50 | | | | |
| 925 867-5478 MCI | | | 3,162.50 | | 3,162.50 |
| 925 867-5478 PAC BELL | 50.00 | 100.00 | 1,000.00 | 115.00 | 1,265.00 |
| 925 867-6250 MCI | | | 4,097.50 | | 4,097.50 |
| 925 867-6250 PAC BELL | 50.00 | 80.00 | 1,025.00 | 115.50 | 1,270.50 |
| REGULAR BEER — 269 | 25,883.00 | | | | |
| LUCIER | 10,670.00 | | | | |
| 925 277-4000 MCI | | | 4,427.50 | | 4,427.50 |
| 925 277-4000 PAC BELL | 50.00 | 200.00 | 1,000.00 | 125.00 | 1,375.00 |
| 925 277-4025 MCI | | | 3,382.50 | | 3,382.50 |
| 925 277-4025 PAC BELL | 50.00 | 300.00 | 1,000.00 | 135.00 | 1,485.00 |
| TOWNZEN | 15,213.00 | | | | |
| 925 244-4250 MCI | | | 2,821.50 | | 2,821.50 |
| 925 244-4250 PAC BELL | 50.00 | 400.00 | 1,020.00 | 147.00 | 1,617.00 |
| 925 244-5050 MCI | | | 2,805.00 | | 2,805.00 |
| 925 244-5050 PAC BELL | 50.00 | 300.00 | 1,075.00 | 142.50 | 1,567.50 |

FIG. 21-2